Salesforce Developer (Remote/Flexible)

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Company: Insulet Corporation

Location: Mexico

Category: computer-and-mathematical

Insulet started in 2000 with an idea and a mission to enable our customers to enjoy simplicity, freedom and healthier lives through the use of our Omnipod® product platform. In the last two decades we have improved the lives of hundreds of thousands of patients by using innovative technology that is wearable, waterproof, and lifestyle accommodating. We are looking for highly motivated, performance driven individuals to be a part of our expanding team. We do this by hiring amazing people guided by shared values who exceed customer expectations. Our continued success depends on it!

Job Title Salesforce Developer

FLSA Status: Non-Exempt

Position Overview:

The Salesforce.com (SFDC) Developer is a critical member of the Insulet Commercial IT Team and reports to the Director of Commercial IT. Working in a dynamic, collaborative team environment, the successful candidate will be responsible for supporting Insulet's Commercial functions through the implementation of new SFDC solutions and maintenance of existing functions/modules. The SFDC Developer will focus on projects and processes related to call center support, marketing automation, data management, mobile applications and sales/field rep modules. The ideal candidate will have SFDC administrator and/or developer certification, although Insulet is willing to pay for training/certification if a candidate meets the other job requirements.

Responsibilities:

Support and maintain current SFDC production environment.

Maintain proper documentation for work flow processes, list of values, migration plans, and standard operating procedures in accordance with business requirements.

Administration functions such as page layouts, profiles, security, and pick lists.

Assess the impact of proposed changes and recommend alternative solution choices, determining trade-offs and impact analysis.

Resolve issues, design (or re-design) standard and custom objects.

Work closely with integration team to manage and improve integrations between Salesforce and other third party solutions such as marketing automation or ERP.

Develop and maintain validation rules, custom workflows and alerts.

Audit, uncover and resolve data integrity issues.

Investigate, troubleshoot and resolve configuration issues and bugs.

Complete bulk imports of data.

Attend meetings with business teams to understand requirements and support business analysts.

Provide a timely response when diagnosing and resolving support problems.

Occasional off-hour support of production applications/processes should issues arise outside of business hours.

Responsible for development and maintenance of field reports/dashboards using either SFDC report builder/workbench or SSRS (Microsoft BI).

Communicate effectively with business users on the status of enhancements, projects and open production support tickets.

Manage enhancement queue and provide production support resolutions in SFDC.

Education and Experience:

2+ years of experience working in a SFDC developer or technical developer function.

Bachelor's Degree and/or equivalent combination of education and experience.

Minimum Requirements:

Ideally, job or course experience with web/cloud applications.

Preferably, candidate is actively working as a SFDC developer in current position or has done so in a recent position. Certification in SFDC administration and/or development preferred.

Ideally, candidate will have general knowledge of Salesforce.com including basic administration, workflows, reporting and general design concepts assuming they have been previously trained on the software.

Knowledge of SFDC custom development and visual force code is a plus.

Knowledge of any Object Oriented Programming with Apex is required

General knowledge of the software development life cycle process.

Proficient understanding of relational database concepts.

Preferred Skills and Competencies:

Quick-learner with an easy going personality that wants to learn or continue to grow as a SFDC developer.

Ability to analyze problems and develop solutions.

Strong communication, preparedness and presentation skills.

Strong writing skills. Must have the ability to express design, technical knowledge, and processes in easy to understand formats.

Must think in a logical, rational manner to successfully manage a SFDC application.

Experience in the healthcare, pharma or medical device industry a plus.

Certification in SFDC administration and/or development preferred.

NOTE: This position is eligible for 100% remote working arrangements (may work from home/virtually 100%; may also work hybrid on-site/virtual as desired). #LI-Remote

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