

Mexico Jobs Expertini®

Recovery Technician

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Company: AIG

Location: Mexico City

Category: computer-and-mathematical

Recovery Technician

At AIG, we are reimagining the way we help customers to manage risk. Join us as a [Recovery Technician to play your part in that transformation. It's an opportunity to grow your skills and experience as a valued member of the team.

Make your mark in Recoveries Team

AIG Recoveries teams support the maximizing of recovery opportunities, reducing financial losses, and improving overall profitability. Being part of the team, we can enhance our claims management process and ensure efficient recovery of funds.

How you will create an impact

Maximize Recovery Opportunities: The primary objective of the Recovery Analyst position is to identify and pursue all possible avenues for recovering funds from third parties involved in claims. This includes subrogation, salvage, and other recoveries such as non-cashes. Also, by proactively pursuing recovery opportunities, aim to minimize financial losses associated with claims. This will directly impact the bottom line and improve overall profitability.

Improve Claims Management Process: The Recovery Analyst will work closely with claims adjusters and other stakeholders to streamline the claims management process. This collaboration will ensure timely identification of recovery opportunities and efficient execution of recovery efforts.

Increase Revenue: The Recovery Analyst will focus on maximizing recovery opportunities, resulting in increased revenue for AIG. This additional income will directly contribute to the financial stability and growth. Also, by effectively recovering funds, we can reduce the

financial burden associated with claims. This will result in lower claim payouts and improved loss ratios.

What you'll need to succeed

1. Functional responsibilities
2. Accountabilities

Effective resolution of Complex level claims and recoveries handled by the team

Accurate and consistent reserving and financial control of claims

Mitigation of indemnity and expense spend in claims while ensuring claims are accurately assessed within policy limits under proactive management of claims

Effective communication to all relevant stakeholders

3. Leadership Skills

Ability to prioritize and multi-task effectively in a fast-paced environment.

Ability to communicate information clearly and concisely both verbally and in writing.

Requires proficiency in Desk Management, phone 'etiquette', time management and dealing with difficult customers.

Experience in successfully leading a recovery or claims team

Ability to develop and implement procedures to maximize business results of a work unit

Ability to effectively build business partnerships and communicate effectively with all levels within the organization.

Strong analytical decision making and problem-solving skills.

Highly effective communicator (written, verbal, presentation)

Demonstrated abilities in time management and establishing priorities.

Strong stakeholder management experience, both internal (underwriting, distribution, actuarial, finance and executive management) and external (brokers, major account clients)

Coaching and staff management skills

4. Technical Skills and Expertise

Insurance Claims experience, preferably with Recovery claims.

Experience with claims litigation, salvage and subrogation is required.

Advance Microsoft Office – proficiency in Excel, Word, PowerPoint.

Strong organizational skills and attention to detail

Excellent verbal and written in Spanish communication skills.

Follow up culture

Windows skills, especially Excel experience

Basic Commercial Lines Recovery knowledge

Desirable knowledge about OCRA HANDLING

Ability analyzing and paying vendor invoices

Reimagining insurance to make a bigger difference to the world

American International Group, Inc. (AIG) is a global leader in commercial and personal insurance solutions; we are one of the world's most far-reaching property casualty networks. It is an exciting time to join us — across our operations, we are thinking in new and innovative ways to deliver ever-better solutions to our customers. At AIG, you can go further to support individuals, businesses, and communities, helping them to manage risk, respond to times of uncertainty and discover new potential. We invest in our largest asset, our people, through continuous learning and development, in a culture that celebrates everyone for who they are and what they want to become.

Welcome to a culture of belonging

We're committed to creating a culture that truly respects and celebrates each other's talents, backgrounds, cultures, opinions and goals. We foster a culture of inclusion and belonging through our flexible work arrangements, diversity and inclusion learning, cultural awareness activities and Employee Resource Groups (ERGs). With global chapters, ERGs are a cornerstone for our culture of inclusion. The diversity of our people is one of AIG's greatest

assets, and we are honored that our drive for positive change has been recognized by numerous recent awards and accreditations.

AIG provides equal opportunity to all qualified individuals regardless of race, color, religion, age, gender, gender expression, national origin, veteran status, disability or any other legally protected categories.

At AIG, we are reimagining the way we help customers to manage risk. Join us as a Recovery Technician to play your part in that transformation. It's an opportunity to grow your skills and experience as a valued member of the team.

Join us in [Recovery Technician] to take your career to the next level with a global market leader.

Apply now Ready to make a bigger impact? We look forward to reviewing your application.

#LI-MF1

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Functional Area:

CL - Claims

Estimated Travel Percentage (%): No Travel

Relocation Provided:No

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