

Mexico Jobs Expertini®

Onboarding Customer Support (Tier 2) Mexico

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Company: Chronos Consulting

Location: Mexico

Category: computer-and-mathematical

Job Description

Our client is a leading WordPress page builder plugin. They are looking for Onboarding Support Associates. These are full-time, home office based positions providing customer support via chat or email. As a Tier 2 Onboarding Support Associate, you will provide a high level of support for the future and existing users.

Requirements

At least 2 years of experience in a customer support role

Superb level of English

High-level of written and verbal communication skills

Exceptional courtesy and overall a “people’s person”

Excellent organizational skills

A team player

Basic knowledge and understanding of WordPress – an advantage

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