

AZ| Tanium Sr Engineer

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Company: Michael Page

Location: Mexico

Category: computer-and-mathematical

Detalles del cliente

A science-led pharmaceutical company that has returned to growth driven by one of the most productive portfolios in the industry and is generating innovative medicines that directly address the growing burden of non-communicable diseases in Mexico.

Descripción de la vacante

Operationalizing, administering, and maintaining the Tanium Platform

Solving complex customer support cases

Escalating customer support issues when appropriate

Solving complex technical issues independently or with the help of teammates

Addressing customer needs through astute verbal & written communication skills

Conducting health-checks

Contributing to and tracking activity through applicable reporting

Integrating solutions with Tanium

Improve customer and team experience by:

Identifying opportunities for our customers to get greater value from the Tanium Platform

Documenting best practices and sharing with the customer and within the team

Providing technical direction for the customer IT staff

Serving as a technical subject matter expert

Serving as the point of contact with the client on behalf of Tanium

Driving innovation by leading initiatives to develop new capabilities on the Tanium Platform

Providing technical leadership within and outside of their immediate team

Perfil del candidato

- 8+ years in the industry with solid technical skills in multiple areas such as networking, security, operations, scripting, and/or programming.
- TS/SCI with FSP Security clearance active upon hire
- Experience in one or more of the following technical domains: Endpoint Security, Endpoint Support/Troubleshooting, Incident Response, Systems Management, Utility Scripting (bash, PowerShell, VBScript, Python).
- Experience with code merging & branching methodologies using GitHub
- Experience managing and communicating with enterprise customers
- Prior experience and breadth of knowledge needed to lead customers and internal teams.

- Has mastered many new concepts & technologies; continually striving to master the Tanium platform and modules.
- Troubleshooting; has mastered enterprise-level troubleshooting.
- Experience integrating API-based commercial software products
- Relevant technical certifications 8140.1 training/8570 certification may be required, Tanium Administrator

Oferta de empleo

Remote position

Benefits + law

Temporary vacancy with long-term expectations

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