Mexico Jobs Expertini®

#13594 - Site Lead

Apply Now

Company: Qualitest

Location: Mexico City

Category: computer-and-mathematical

Do you thrive in a fast-paced environment leading high-performing, diverse teams, and fostering a thriving office/site culture? Are you passionate about building on a strong foundation and nurturing a positive and productive work environment? If so, we want to hear from you!

We are seeking a seasoned and results-oriented leader to oversee the daily operations of our Mexico City site, currently housing approximately 100 employees. This is a senior leadership role responsible for the overall success of the Mexico City team, with a strong emphasis on sustaining and furthering our already positive and engaging office/site culture. You will also play a key role in developing strong leadership talent and supporting our global delivery model for a US tech giant.

As part of Qualitest, you'll play a vital role in our scaled operations, managing a team of talented individuals from over 26 nationalities, including engineers, quality leads, project managers, managers, and senior managers.

Responsibilities:

Provide strategic direction and leadership for the Mexico City site, ensuring alignment with the US tech giant's goals and objectives, while also championing Qualitest's company culture.

Oversee all aspects of site operations, including budgeting, human resources, facilities, and IT, with a focus on creating an efficient and supportive work environment for a growing team.

Build on and further enhance our positive, inclusive, and collaborative office/site culture that prioritizes employee engagement, development, and cultural integration within the broader Qualitest and US tech giant teams. Employee engagement scores are currently very high, and we are looking for a leader to maintain this momentum.

Manage a team of approximately 100 employees across various departments, with the expectation of growth. (Direct experience managing 100+ employees is preferred.)

Interface with each team at least once a week, requiring presence in the office at least 3 times a week to cultivate strong relationships, cultural connections within the team, identify opportunities for leadership development, and stay connected to the evolving needs of a growing team.

Develop and implement strategies to optimize site performance and efficiency, while fostering a culture of continuous improvement and strong leadership development within the team.

Build and maintain strong relationships with internal and external stakeholders globally, including those at the US tech giant, promoting a positive company culture both internally and externally.

Manage relevant KPIs to ensure the Mexico City site is effectively supporting the global delivery model.

Be accountable for site operations, site culture, and adherence to all applicable Mexican laws and regulations.

(Optional) Leverage technical acumen within the technology sector to understand the broader technological landscape of the company (a plus, but not required).

Requirements

15+ years of experience in a senior leadership role, preferably within the technology sector and/or operations

PMP or relevant certification required

Exceptional communication skills in English are required. Spanish fluency is a plus.

Proven track record of successfully managing, motivating, and developing diverse teams while fostering a strong and positive office/site culture.

Strong understanding of operational best practices and a commitment to creating a culture of efficiency, excellence, and strong leadership development.

Demonstrated experience in leadership development, with a focus on coaching, mentoring, and empowering team members to reach their full potential.

Ability to work independently and as part of a team.

Experience in a hybrid work environment is a plus.

A passion for building on and nurturing a positive and inclusive office/site culture is essential.

Benefits

Why Qualitest?

Work hard and play harder with our flexible and casual culture.

Stay healthy – with private health insurance coverage offered from day 1 of employment.

Shop and spend for things you need with our food card benefit which is accepted in over 6500 stores in Mexico.

Get the help you need when you need it with our Employee Assistance Program which offers counseling services to you and members of your household at no cost. This service includes 6 free counseling sessions where you may speak with a licensed therapist, and licensed clinicians are also available to you 24 hours a day, 7 days a week.

Gain access to over 3000+ training courses and peer to peer mentoring support, allowing you to become a master of your craft and learn new skills.

Celebrating your achievements and milestones are important to us so we created our Employee Rewards and Recognition Program's. Be rewarded and acknowledged for what you do and who you are!

Earn bonus' via our Client Referral and Employee Referral Program's. Refer and earn – tap your network for net-worth.

Be a part of a company who strives to support for diversity and inclusion in the workplace – we are one, we are many at Qualitest. Celebrate culture, share knowledge with engineers from around the globe, and inspire each other through our differences.

Intrigued to find more about us?

Visit our website at

Check out our Career page:

If you like what you have read, send us your resume and let's start talking!

Apply Now

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